

OFFICIAL**PATENT****MS160277.1****CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being transmitted via facsimile on the date shown below to:
(703) 872-9306, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

2-4-04
Date:

Himanshu S. Amin
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Erin M. Bourke-Dunphy, *et al.*

Examiner: Kenneth A. Gross

Serial No: 09/726,000

Art Unit: 2122

Filing Date: November 29, 2000

Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK
INSTALLATIONCommissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**REPLY TO OFFICE ACTION DATED OCTOBER 6, 2003**

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the amendments and comments below. The Commissioner is authorized to charge a one-month extension of \$110.00 to Deposit Account No.50-1063 [MSFTP168US].

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